



## Happy Clients – Event Schedule

- Tuesday December 3<sup>rd</sup> 2019 – 1.00 to 5.00
- Techspace Shoreditch, 25 Luke St, Hackney, London EC2A 4DS

### Running order

1.00 – Welcome and introduction

1.15 – **Matina Zoulia** – How to master client relationships

1.45 – **Kirsty Hulse** – How to have difficult conversations

2.15 – Table talks

2.45 – Break

3.00 – **Kay Edwin** – Getting closer to your clients

3.30 – **Julie Murdoch** – Weaning clients off senior people

4.00 – **Jonathan Kirk** – What clients love and hate about agencies

4.30 – Table talks

5.00 – Close

